

Apply, Remove, or Override a Student Hold

This quick reference guide (QRG) provides instructions on how to apply, remove, or override a hold on a student's profile in Workday.

To apply, remove, or override a student hold, complete the following steps.

APPLY STUDENT HOLD

From the Workday Home page:

1. Type and select 'Apply Student Hold' in the search bar. The *Apply Student Hold* screen displays.
2. Enter the appropriate student in the **Student** field.
3. Click **OK**.
4. Select the hold reason using the dropdown list in the **Hold Reason** field.
5. Select the hold type using the dropdown list in the **Hold Type** field.
6. Select your institution in the **Select an Institution** field.
7. (Optional) Select an **Academic Period** in which to apply the hold.



Note: If an Academic Period is chosen, the hold will apply beginning in that period and extending to all future periods until the hold is removed.

Apply Student Hold

Student [AB] Arya Stark (200000079)

Hold Reason * X SF: Business Office Hold ...

Description You have a past due balance.

Resolution Instructions Your balance can be paid online or by contacting the business office at (870) 612-

Hold Type * X Full Registration ...

Select an Institution ...

Select an Academic Record ...

Academic Period ...

8. Click **Submit** to apply the hold.



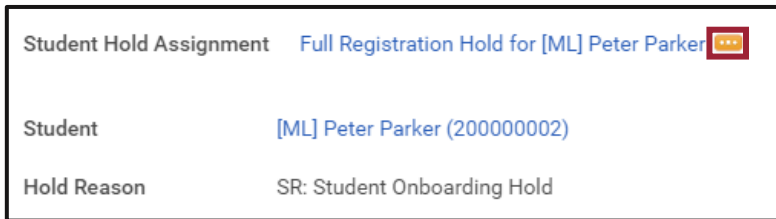
Note: It is possible to add multiple holds at one time by using the add button before clicking submit.

REMOVE STUDENT HOLD

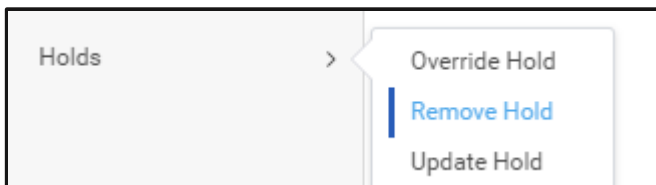
From the Workday Home page:

1. Type and search for a student in the search bar.
2. Click on the appropriate student's name to access their **Student Profile**.

3. Click **Action Items and Holds** from the **Student Profile Menu**.
4. Click on the appropriate hold from the **Active Holds** list.
5. Click the **Related Actions** button on the **Student Hold Assignment** row.



6. Hover over the **Holds** link.
7. Click **Remove Hold** from the list.

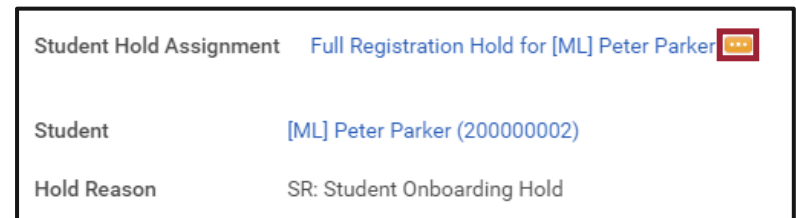


8. Check the **Confirm** checkbox.
9. Enter a **Comment** if required by your Institution.
10. Click **Submit** to remove the hold from the student's profile.

OVERRIDE STUDENT HOLD

From the Workday Home page:

1. Type and search for a student in the search bar.
2. Click on the appropriate student's name to access their **Student Profile**.
3. Click **Action Items and Holds** from the **Student Profile Menu**.
4. Click on the appropriate hold from the **Active Holds** list.
5. Click the **Related Actions** button on the **Student Hold Assignment** row.



6. Hover over the **Holds** link.
7. Click **Override Hold** from the list.



8. Select appropriate hold from the **Hold Types to Override** dropdown list.
9. Enter appropriate **End Date**.
10. Click **Submit** to override the hold.